



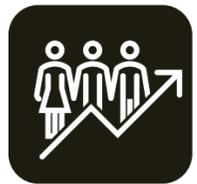
*A Keen Eye for Excellence*



# About Us

Maven Hawk Management Consultants, established by experienced professionals, provides expert management and operational consultancy for hospitals and medical centres. Through extensive research and industry expertise, we deliver innovative solutions to mitigate risks, optimize operations, and improve patient care.

## Why to Choose us



**Deep Industry Experience**



**Accelerated growth Solutions**



**Consulting Expertise**



# EXPERTS TEAM



**Dr Ananth Pai**  
**Healthcare**  
**Operations Expert**



**Dr Ehab Mousa**  
**Healthcare**  
**Operations Expert**

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**CA Ramanadhan.T.Thottathil**  
**Healthcare Finance Expert**



**CA Asha Padmanabhan**  
**Healthcare Finance Expert**

# OUR SERVICES



## Strategic Advisory & Feasibility Studies

- Market research and opportunity analysis
- Feasibility studies for hospitals, clinics, and labs
- Business plan preparation and financial modeling
- Strategic expansion and diversification planning
- Mergers, acquisitions, and due diligence support



## Performance Improvement and Turnaround

- Process re-engineering and workflow optimization
- Cost reduction and efficiency improvement programs
- KPI development and performance dashboards
- Hospital and clinic operations manual development
- Benchmarking of service standards and turnaround times



## Financial & Revenue Management

- Budgeting and cost control systems
- Pricing strategy and service package design
- Revenue cycle management (billing, coding, claims)
- Financial analysis and restructuring support
- Profitability and variance analysis



## Licensing, Quality & Accreditation Support

- Licensing support (DHA, DOH, MOHAP – UAE)
- JCI, ISO, and CAP accreditation preparation
- Quality management systems (QMS) setup
- Internal audits and compliance assessments
- Risk and patient safety management



## Human Capital & Organizational Development

- Manpower planning and organizational design
- Competency mapping and training programs
- Performance management frameworks
- Salary benchmarking and incentive systems
- Leadership and succession planning

# OUR SERVICES



## Digital Health Transformation

- HIS / EMR selection and implementation advisory
- Digital transformation strategy roadmap
- Telehealth and virtual care integration
- Data analytics and reporting systems
- Cybersecurity and patient data protection



## Patient Experience & Service Excellence

- Patient journey mapping and service design
- Satisfaction surveys and performance analysis
- Customer service training for staff
- Branding and patient engagement strategy
- Complaint management and feedback systems



## Investment & Business Advisory

- Healthcare project investment advisory
- Business valuation and due diligence
- Joint venture and partnership structuring
- Funding and financial planning support
- Public-private partnership (PPP) advisory



## Healthcare Costing Services

- Cost Accounting and reporting including reports on the cost per service, cost per patient day, or cost per diagnosis-related group (DRG).
- Establishing expected or benchmark costs
- Clinical Process Improvement and Cost Reduction
- Support Compliance and Regulatory Reporting (DoH submissions)



## Sustainability & ESG Consulting

- Green hospital and energy efficiency advisory
- Waste management and environmental compliance
- CSR health initiatives and community programs
- Sustainability reporting and ESG metrics



***"We offer tailored healthcare solutions, addressing challenges and enhancing Patient Care"***

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